



Let your career take off!

Are you looking for a summer job that will take you places? A job that is challenging, rewarding, demanding and exciting where you will work in an multicultural and fast-paced environment with fantastic people? A great opportunity to gain an experience in international company during your summer break?

Serco is expanding its business in Kraków and is looking for multilingual, motivated individuals to join a brand new, fast growing contract in the travel industry. We're looking for:

Travel Agent

German or French Speaker

Ref. no.: TAS/BK/062013

Kraków

Fixed term contract for summer season: duration 2 - 3 months

As a Travel Agent working for Serco in easyJet team, you will be responsible for handling inbound calls and email requests from customers. You will interpret customers' needs and help them resolve their enquiry promptly in a manner that will result in the highest levels of customer satisfaction.

We expect you to:

- provide evidence of excellent written and oral skills in German or French
- have a good command of the English language
- show excellent customer care and a courteous attitude
- be confident, flexible and results oriented approach
- be positive, enthusiastic and proactive outlook
- be a team player

We offer:

- an attractive salary and benefits package including private medical care
- a convenient office location in Krakow
- great development opportunities in an international, fast-paced company
- a multicultural working environment
- a fast recruitment process taking only 2 - 3 weeks, with a 'remote' application system using phone and email

**Start your career journey with Serco NOW by sending your application
to:**

applyjob.serco@serco.com

Please, include the reference number and the following clause: I hereby give consent for my personal data included in my offer to be processed by Serco European Services Sp. z o.o. for the purposes of recruitment process, in accordance with the Personal Data Protection Act dated 29.08.1997 (uniform text: Journal of Laws of the Republic of Poland 2002 No 101, item 926 with further amendments)